



Pemi-Baker Community Health is excited to announce that they have been named a national best practice agency by Fazzi Associates and have been given the Patient Satisfaction Award of Distinction for the year 2015.

Agencies named as national best practice agencies are proven leaders and have excelled in one of the most important measures of an agency's quality program- patient experience. This is a significant accomplishment that Pemi-Baker Community Health, their employees and board are incredibly proud of.

Based on a comparative analysis of agencies involved in Fazzi Associates' HHCAHPS system for the past year, PBCH's results for the Overall Satisfaction and Likelihood of Recommending survey questions place PBCH in the top 25% of Fazzi's National Patient Satisfaction database.

Since 1967, PBCH has been a provider of skilled, compassionate, progressive home-based health services to their community members. They partner with patients and families to achieve their goals of health, safety, and independence. They also seek to reassure family and friends as they cope with the challenging and rewarding tasks of caring for a loved one at home.

Home care encompasses a broad range of professional health care and support services. As hospital length of stays decrease, there are an increasing number of patients who need highly skilled services in their homes. People of all ages with acute and chronic health care needs may receive home health care services including: Patients discharged from the hospital after surgery, illness, or injury; people with chronic illnesses such as cancer, heart conditions, respiratory diseases, or diabetes; people needing wound care; IV therapy; frail or elderly; new mothers and their babies. Pemi-Baker offers services in skilled nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides and registered dietitians.

Referrals for Pemi-Baker Community Health services can come from a variety of sources, including prospective patients, their family members or friends, hospital discharge planners, physicians, community health and social service agencies. If needed, a Pemi-Baker nurse may make a no-charge evaluation to determine if services might be beneficial.

Congratulations to Pemi-Baker Community Health for continuing to offer the highest quality, patient centered care, where healing occurs best, the comfort of our homes.